IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Quilici, et al.

Docket No.: QUAC0002

Serial No.: 09/532,509

Art Unit: 3627

Filed: March 21, 2000

Examiner: McClellan, James

Title: System and Method for Using Voice Over a Telephone to Access, Process, and

Carry Out Transactions Over the Internet

August 9, 2006

Assistant Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

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Sir:

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- (X) under 37 CFR 1.97(c) together with either a:
 - () Certification under 37 CFR 1.97(e), or
 - (X) a \$180.00 fee under 37 CFR 1.17(p), or (After the CFR 1.97(b) time period, but before final action or notice of allowance, whichever occurs first)
- () under 37 CFR 1.97(d) together with a:
 - () Certification under 37 CFR 1.97(e), and
 - () a \$240.00 fee under 37 CFR 1.17(p)(1.97)(c), and
 - () a \$130.00 petition fee set forth in 37 CFR 1.17(i)(1.97)(d)
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- (X) The Commissioner is authorized to charge any additional fees or credit any overpayment to Deposit Account No. 07-1445 (Order No. QUAC0002). A copy of this sheet is enclosed for accounting purposes.

- (X) Applicant(s) submit herewith Form PTO SB/08 -- Information Disclosure Citation together with copies of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.25.
- () A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO Form 1449, as presently understood by the individual(s) designated in 37 CFR 156(c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an English language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on form PTO 1449 and is enclosed herewith.

It is requested that the information disclosed herein be made of record in this application.

Respectfully Submitted,

Michael A. Glenn Reg. No. 30,176

Customer No. 22862

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INFORMATION DISCLOSURE

STATEMENT BY APPLICANT (Use as many sheets as necessary)

e for form 1449/PTO

Complete if Known Application Number 09/532,509 Filing Date March 21, 2000 AUG 2|1 2006 First Named Inventor Quilici, et al. Art Unit 3627 Examiner Name McClellan, James

QUAC0002 Attorney Docket Number Sheet 1

			U. S. PATENT D		
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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FOREIGN PATENT DOCUMENTS									
Examiner Initials*	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	−6			
1		Country Code ³ Number ⁴ Kind Code ⁵ (# known)	MM-DD-YYYY		Or Relevant Figures Appear	1			
		EP 0847179							
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		IR 980 842							
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This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTQ to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. **SEND** TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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INFO	ORMATION	DIS	CLOSURE	Filing Date	March 21, 2000	AUG 2 1 2006
STATEMENT BY APPLICANT			PPLICANT	First Named Inventor	Quilici, et al.	
				Art Unit	3637	GROUP 3600
(Use as many sheets as necessary) .			ecessary)	Examiner Name	McClellan, James	
Sheet	2	of	2	Attorney Docket Number	QUAC0002	<i></i>

		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	A	Ahola, et al. Customer Delivered Value in a Web-Based Supermarket.	
_	В	Thachenkary, et al. Successful Product Characteristics for Electronic Commerice: A Taxonomy of Transaction Types. IEEE. 1997.	
			
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